

Overview

Who should attend?

Law Enforcement, Emergency Medical personnel, Funeral Directors, Clergy and Chaplains, Hospital Social Workers, Mental Health Counselors, Advocates and other Helping Professionals.

This seminar will provide you with a comprehensive understanding of the needs of bereaved individuals as well as an appreciation for the ability to honorably fulfill your role as the official death notifier.

Topics include:

Who Should Notify

Stress and the Notifier

Proper Attitude for Death
Notification Delivery

Trauma Recovery of Crisis Workers
Coping Strategies

Reaction to a Loved One's Death

Grief and Mourning

Uniqueness of Sudden Death

Viewing

Needs of the Bereaved

Protocol for Proper Notification



Mothers Against Drunk Driving

5104 Western Blvd., Suite B
Raleigh, NC 27606
(919) 787-6599 (phone)
(919) 787-6330 (fax)
Barbara.blackburn@madd.org (email)



We help survivors survive.™

Death Notification Seminar

Delivering the news with compassion for the bereaved and concern for the messenger.



Date: Friday, Jan 22
Time: 8:30am—2:00pm
Renaissance at North Hills
4100 Main at North Hills St
Raleigh, NC 27609

Overview

Who: MADD Carl McDonald, National Law Enforcement Initiative Manager, along with MADD NC State Victim Advocate Barbara Blackburn, will be presenting this year's training. This event is open to law enforcement, EMS, Funeral Directors, Clergy, Chaplains, Hospital Social Workers, Mental Health Counselors, Advocates and other Helping Professionals.

What: Death notification training certification.

Where: Renaissance Hotel
4100 Main at North Hills St.
Raleigh, NC 27609
Telephone: 919 571-8773

When: Friday, January 22, 2010
Registration: 8:30am
Seminar: 9:00 am—2:00pm
Registration Deadline—Jan 15

Why: The training curriculum gives notifiers the skills and awareness necessary to notify survivors of homicide victims with sensitivity and accuracy. Having to deliver bad news repeatedly can leave death notifiers with Post Traumatic Stress Disorder and other physical and emotional problems. Death notification protocols also give notifiers the skills and self-awareness to guard their own mental health.

Performing death notifications is physically and emotionally exhausting.

Officers are expected to express the right words, anticipate and understand family emotions, and respond with empathy. The delivery of a notification will likely remain etched in the family memory forever. It also stays with the officer; most can remember their first notification, in detail, years later.

When done wrong, notifications leave families with the perception that officers are callous, thoughtless and insensitive. A 2001 University of Florida study found that 41 percent of death notifiers had received neither classroom nor experiential training in death notification, although 70 percent had performed at least one notification.

"Death notification is one of the toughest things to hand somebody in law enforcement, and a lot of officers are simply thrown into it," says Rick Tobin, CEO of TAO Emergency Management Consultants "They can cause a lot of harm when they do or say the wrong things."

Our class will give you best practices to use as tools during these most sensitive moments in your career. Death notification is important for both practical and humanitarian reasons.

"Humanitarian because this is the worst news any family will ever hear," says Laurence Miller, a clinical and forensic psychologist.

"Practical, because family members who feel they were treated fairly and sensitively by law enforcement during notification are more likely to be cooperative in any subsequent investigation or criminal proceedings."

Lodging – attendees are responsible for making their own hotel reservation. A special rate (\$89) has been negotiated with a deadline of January 8. When making reservations, please state that you are attending a MADD NC training program.



Upon receipt of your registration, MADD NC will send a confirmation letter. If you have any questions, call Barbara Blackburn at 1 800 248-6233 or 919 787-6599



We help survivors survive.™